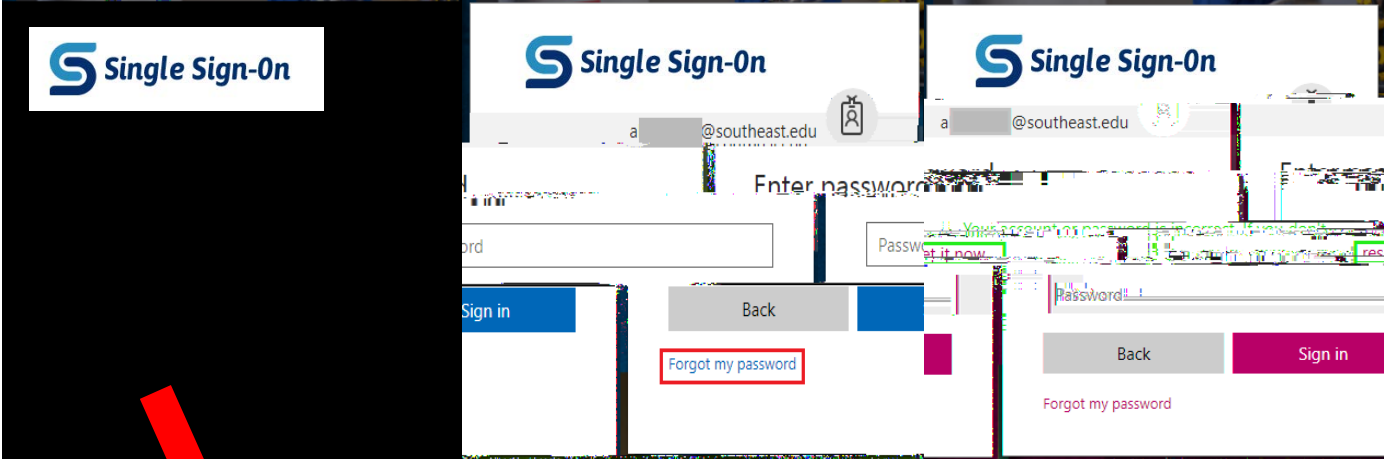
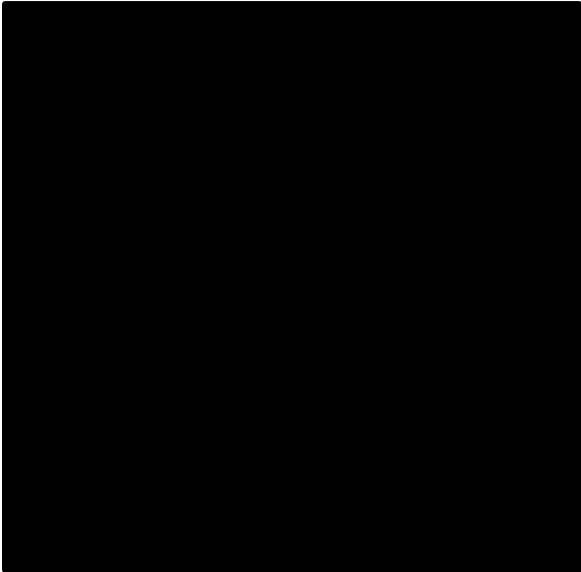


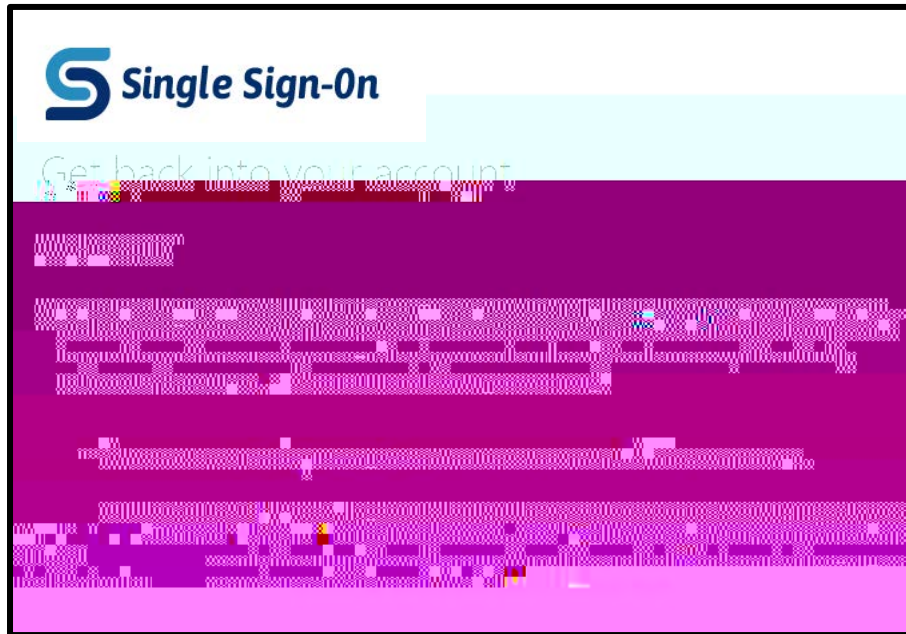
How to: Resetting your password for The Hub

Step 1:

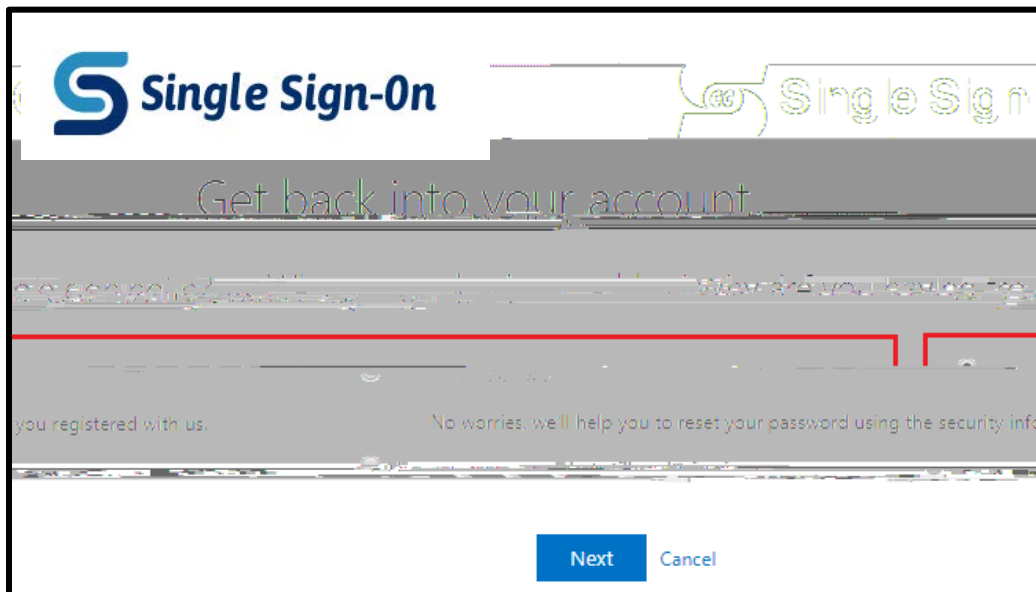


Step 2:





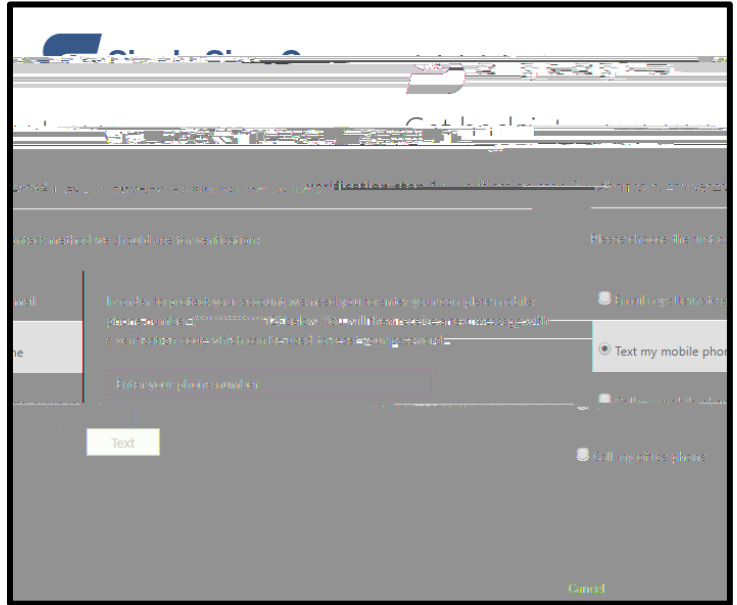
Step 3:



Step 4:

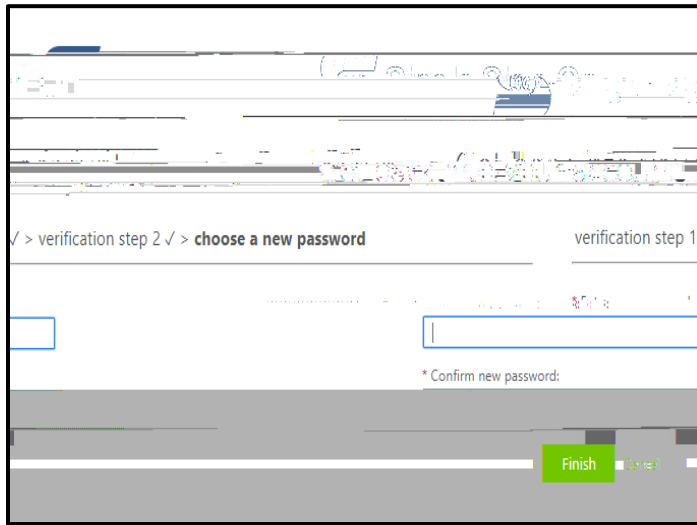
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If the email is not verified, please contact us at 1-800-485-6998 (k.)-2.992



Example of the verification email. It will come from msonlineserviceteam@microsoftonline.com:

Step 5:



✓ > verification step 2 ✓ > **choose a new password** verification step 1

.....

* Confirm new password:

Finish Cancel

The image shows a dialog box for password verification. At the top, it displays a progress indicator with two checkmarks and the text 'verification step 2', followed by the instruction 'choose a new password' and 'verification step 1'. Below this, there are two password input fields. The first field contains a series of dots representing a password. The second field is empty. Below the input fields, there is a label '* Confirm new password:' and a corresponding input field. At the bottom right of the dialog, there are two buttons: 'Finish' (highlighted in green) and 'Cancel'.